

Mobile Wireless Internet Router (Hotspot) Loans

A mobile wireless internet router (hotspot) allows you to connect devices like phones, tablets, and laptops to high-speed internet from any location. Belleville Public Library (BPL), with grant funding from the Government of Canada's Healthy Communities Fund, is pleased to offer free hotspot loans to BPL patrons.

- Patrons must be aged 18 or older and have a valid Full Membership BPL card to borrow a hotspot.
- The devices are Rogers Inseego MiFi X Pro 5G Hotspots. They rely on cellular networks to provide broadband internet on the go.
- Hotspots can be placed on hold with our [online catalogue](#). You can also contact staff by phone (613-968-6731 x 2037) or email (infoserv@bellevillelibrary.ca) and ask them to place a hold for you.
- The loan period for hotspots is 7 days. There is a limit of one hotspot per card.
- There is a **\$5.00 per day late fee** for hotspots that are not returned by their due date. Data will be turned off when a hotspot is overdue, disabling the device.
- Patrons are responsible for any damaged or lost equipment associated with borrowing a hotspot. There is a **\$453 charge** (price subject to change) for a lost or damaged hotspot, and additional fees will be charged for the loss or damage of power cords or carrying cases. Cards with over \$20 in outstanding fines will have **all** borrowing privileges suspended until payment has been made in full.
- Remember, cardholders are responsible for all items borrowed on their card, so report lost cards or address / phone number changes to staff immediately.
- Borrowers must read, sign and adhere to the Hotspot Borrowing Agreement and comply with the BPL Computer and Network Use Policy while using a hotspot. The first time you borrow a hotspot, you must sign the Agreement.
- When you receive a notification that your hotspot is ready for pick up, please visit the second floor Information Desk to pick up the unit.
- Hotspots must be returned during open hours at the Circulation Desk or the Information Desk. BPL is open Mon-Thurs 10-8, Fri-Sat 10-5, and Sun 1-5

(Sept-June). Do not place hotspots in the return bin at the library or the return bin at the Quinte Sports and Wellness Centre.

Mobile Wireless Internet Router (Hotspot) Borrowing Agreement

- Users of the Wi-Fi hotspots are bound by the terms of Belleville Public Library's [Computer and Network Use Policy](#). Users violating this policy will be prohibited from borrowing hotspots and may face criminal charges or trespass orders.
- Using hotspots to view, produce, or distribute sexually explicit material is strictly prohibited.
- Use of hotspots for illegal purposes is prohibited and will result in loss of library privileges and may result in criminal charges. Such illegal activities include but are not limited to:
 - The viewing, production, or distribution of any content or activity that is prohibited by Municipal, Provincial or Federal Law;
 - Downloading or streaming illegal media (movies, music, etc.) or other copyrighted materials;
 - Fraud, tax evasion, or phishing scams;
 - Transmission of computer viruses or malware;
 - Hacking, denial of service attacks or unauthorized network access; and,
 - Distribution of hate literature.
- The Library assumes no responsibility for any loss or theft (including the loss or theft of data or digital files), damage to devices or network breaches, or violations of user privacy while using the Library's hotspots. Hotspot users are responsible for their own data security and the protection of their devices from viruses and spyware.
- Patrons must be at least 18 years of age to borrow a hotspot. Parents or guardians are responsible for monitoring their children's internet use if their child uses a library hotspot.

- Internet service is available anywhere in Ontario within the Rogers Communications Cellular Network coverage area. International service and roaming are not available.
- Hotspots must be returned during open hours to the Circulation Desk or the Information Desk. Hotspots cannot be placed in the return bin at the library or the return bin at the Quinte Sports and Wellness Centre. Leaving a hotspot in a return bin may result in additional fees or a ban on future hotspot loans by the cardholder.
- Patrons will be charged \$5.00 in late fees for every day a hotspot is overdue. Late devices will be disabled, and the internet blocked.
- Borrowers will be charged the following fees if any device and/or accessory is deemed by library staff to be lost or damaged upon return:
 - Inseego MiFi X Pro 5G Hotspot - \$453.00
 - Plug-in Wall Adapter - \$20.00
 - USB Cable - \$15.00
 - Carrying Case - \$20.00
 - Full Replacement = \$508.00

Sign-off: Required to borrow hotspots.

I, _____ [print name] have read and understood this Mobile Wireless Internet Router (Hotspot) Borrowing Agreement, and will comply with this agreement, Belleville Public Library's Computer and Network Use Policy, and all laws and regulations while using the Hotspot.

Patron signature

Date

21000_____

Patron user ID (barcode)