



Belleville
Public Library &
John M. Parrott Art Gallery

Getting Started with the Hoopla App

1. Download the Hoopla Digital app from the Apple App Store or Google Play Store.
2. Open the app and select “Sign up” along the bottom.
3. Search Belleville and select “Belleville Public Library (ON).”
4. Enter your library card number (entire number, no spaces) and your library card pin (usually the last four digits of your phone number).
5. Enter your email address and create a password. Once your account is set up, you'll sign in with the password you created and your email address.
6. Select “Sign up”. You are now ready to start borrowing!

With your Belleville Public Library card, you can borrow up to 8 titles per month.

In addition to the monthly download limit of 8 titles, there are daily budget limits set by each library that may prevent you from borrowing a title. If this occurs, check back the next day to borrow the title.

Browse and Search

Browse the Hoopla app by selecting a media type along the top or bottom, depending on your device (Android or iOS). You can choose audiobooks, comics, ebooks, movies, music, television and Bingepasses (Bingepasses include magazines).

You can search for a specific title by selecting the magnifying glass icon (along the top or bottom depending on device) and typing in a title, artist, author, etc.

Borrowing

When you find an item you are interested in borrowing tap the title and the blue “Borrow” button.

Stream the item by pressing play or tap “Download to Device” to download it to your device to hear, read, or watch it without Wi-Fi.

App Settings

In the Settings menu you can change your library card number, password, and email address. You can also hide your history, and log out of your account.

To enter the Settings menu, first click “My hoopla” at the bottom of the app and then click on the gear icon in the upper right.

For more assistance visit www.hoopladigital.com/help